



655 Route 318, Store #33, Waterloo, NY 13165
(315) 539-6500 • Fax: (315) 539-6505

July 17, 1995

Troop Commander
Major Christler
N Y State Police
PO Box 25220 -Rte 332
1569 Rochester Road
Canandaigua, NY 14425-9164

Dear Major

This is just a quick note to express my appreciation for an excellent job displayed by two Waterloo Troopers.

Trooper Kelley and Wing were called to our store Saturday night to respond to an alarm call. The alarm was tripped at 11:21 PM and the troopers were on site by 11:35 PM. This is exceptional, especially when you consider the fact that the sheriffs' department received the initial call. The sheriffs' department didn't have a car available to respond to the call and they passed it along to the Waterloo State Police.

The troopers physically walked the building and roof, inspecting it for anything out of the ordinary. Fortunately the alarm turned out to be false, a possible power surge (the alarm company is investigating the reason for the false alarm). Had the alarm been a true intrusion, I feel confident the potential for loss would have been greatly reduced, or completely eliminated do to the reaction of the Troopers.

Having the Security System is a effective means to deter crime, but is useless without the support of the local Law enforcement. Having two separate branches of Law enforcement work together to protect and serve the community is an asset any county should be proud of.

Once again, I would like to express my appreciation for an excellent job.

Sincerely,

A handwritten signature in cursive script that reads 'Thomas David'.

Thomas David
Manager

XO: Rudy Bertino - Mayor of Watterloo
Greg Cottrei - Seneca County Chamber of Commerce